

1955 Norwood Ct. Mount Pleasant, WI 53403 Phone: (262) 637-9681 Fax: (262) 637-9069

racinerailroad.com

## **Material Return Information Form**

The Material Return Information Form *must* be completed for the part being returned for warranty consideration and must be received no later than 30 days after the issuance of the RMA for warranty consideration. Otherwise, parts will be invoiced.

Submit the Material Information Form along with the Return Material Authorization (RMA) that is issued by a Racine Railroad customer service agent when ordering the part.

A complete description of the failure must be included on the form. Note fault messages that may be displayed on the operator's display screen, also note flashing LED patterns for electronic equipment (MURR Blocks) as the pattern is an indication of the failure.

Emailed the completed Material Information Form to <a href="maileoutracinerailroad.com">mbarbeau@racinerailroad.com</a> and <a href="maileoutracinerailroad.com">custserv@racinerailroad.com</a>.

Date:			RMA	Number:			
Gang #:			War	anty Claim:	Υe	es 🗆	No 🗆
Equipmer	nt Model:		Cust	omer Unit Nu	mber:		
Machine Serial Number:			Mac	Machine Hours:			
Left Work	head Cycles:						
Right Wo	rkhead Cycles:						
Point of Contact:			Phone #:				
Part Number:		;	Serial #:				
Part Desc	cription:						
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Dagarinti		or Detect (a	aa pnoto to ema		n as n		y):
	ion of Failure			adT sances	more	t halietah	ha hattar
			faults, or fault me	ssages. The	more	detailed, t	he better.
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RMA Form (Rev 2.1) 7.2025