

Service Pricing for Training and Technical Assistance

Effective Date: January 1st, 2025

1. Classroom Training

Description: In-person classroom sessions designed to educate service technicians / mechanics machine maintenance, troubleshooting and operation. The customer will define which products will be covered and that will determine the number of classroom days necessary to complete the coursework.

For example, one classroom day will generally cover one machine for mechanics or two machines for operators.

Service	Fee	Min – Max Participants	Price (USD)	Details
Instructor Cost	Cost per Day	4 - 10	\$2,000	Includes cost of instructor and associated travel costs.
Student Cost	Flat Fee per Student	4 - 10	\$1,000	Includes all classroom material and in person training and development.

2. Field Operator Training

Description: Field based training designed to educate machine operators and specific equipment. The customer will define travel location, products covered and training focus.

Service	Fee	Minimum Commitment	Price (USD)	Details
Instructor Cost	Cost per Day	2 Days	\$1,200	Includes cost of instructor.
Travel Cost	Trip Cost	-	Per trip	Includes flight, vehicle expense, meals and hotel.

3. Paid Service Technician Assistance

Description: Professional technicians available for on-site assistance, maintenance, troubleshooting, or other service needs.

Service	Fee	Minimum Commitment	Price (USD)	Details
Technician Cost	Cost per Day	2 Days	\$1,400	Includes cost of technician to assist with troubleshooting and training.
Travel Cost	Trip Cost	-	Per trip	Includes flight, vehicle expense, meals and hotel.

Additional Fees

- Cancellation Policy: Cancellations within 7 days are subject to a fee of 10% of the original order value.

Terms and Conditions

1. All prices are exclusive of applicable taxes.
2. All prices are in USD\$.

For questions or to schedule a service, please contact us at:

Josh Aloia

Service Manager

Email: jaloia@racinerailroad.com

Phone: +1-414-369-8837

Website: www.racinerailroad.com